

# BURLINGTON DOWNTOWN AMBASSADOR PROGRAM

TO REQUEST A SAFETY ESCORT **CALL OR TEXT**

# 802-404-3444

**Wednesday - Saturday, 2PM to Midnight**  
**Sunday 11AM to 9PM**

## Program Details:

Ambassadors are available to walk you to or from you vehicle, building, hotel, or workplace.

Service is limited to the general Downtown area.

Contact Ambassadors at least 30 minutes in advance.

First come, first served. Availability is limited.

Service provided by Green Mountain Concert Services.

Updated 12/2/21





### **Burlington Downtown Ambassador Program**

The Burlington Business Association in partnership with the City of Burlington is expanding its Downtown Safety program. The Burlington Downtown Ambassador Program will run through the holiday season and will provide critically needed services to the downtown community. Green Mountain Concert Services will provide Downtown Ambassadors from 2pm to Midnight, Wednesday through Sunday.

Ambassadors will ensure visitors have an inviting, informed, and safe visit to Burlington. They will also be a resource for downtown workers, helping them get to and from their workplace safely and coordinate with Howard Center Street Outreach and BPD. Downtown Ambassadors will be trained in ordinance education and de-escalation.

The Ambassadors will:

- Provide downtown retail, restaurant, and hospitality staff with a safe escort to or from their vehicle, building, hotel, or workplace within the downtown.
- Be additional “eyes and ears” downtown, interfacing with BPD, Howard Center Street Outreach, and other community partners.
- Actively de-escalate disruptive disturbances downtown
- Educate members of the community about City ordinances including open containers and smoking and biking on Church Street.
- Assist visitors with wayfinding to parking, public restrooms, and other amenities
- Utilize [SeeClickFix](#) to report graffiti, found needles, and other non-emergency issues

This program is funded by the City of Burlington and private donations.

We are still seeking private donations to expand hours and extend this program beyond the holidays. Contribute to fund trained Safety Ambassadors in our Downtown so everyone gets home safe.

**LEARN MORE AND CONTRIBUTE:**  
**[bbavt.org/projects/ambassadors](http://bbavt.org/projects/ambassadors)**

### **About the BBA:**

The BBA advocates on behalf of Burlington’s business community. Our alliance of more than 200 diverse businesses shares the goal of stewarding and promoting Burlington’s economic vitality.

The BBA focuses on issues that directly impact Burlington businesses:



Transportation



Parking



Public Safety & Security



Infrastructure  
Maintenance



Taxes & Planning



Tourism

**Join us** as we make Burlington a more desirable place to live, work, and do business.

Visit **[bbavt.org/membership](http://bbavt.org/membership)**